Bongani Mngomezulu

IT Graduate

ADDRESS   East London
South Africa

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LINKS   <u>Portfolio website</u>

01 PROFILE

Highly motivated and dedicated ICT graduate with a passion for technology and a strong academic background. Proficient in various programming languages and equipped with hands-on experience in web development, database management, and network administration.   A quick learner with excellent communication and teamwork skills, able to adapt to new challenges in a dynamic and fast-paced environment.

02 EMPLOYMENT HISTORY

Sep 2023 — Present

East London

Web and IT administrator at House 87

- Design, develop, and maintain WordPress websites.
- Customize WordPress themes and plugins to meet specific project requirements.
- Ensure the responsiveness and cross-browser compatibility of all web projects.
- Optimize website performance, including improving load times and ensuring efficient use of resources.
- Implement SEO best practices to improve search engine rankings.
- Oversee the installation, configuration, and maintenance of IT infrastructure, including personal computers of collegues and networks
- Manage domain names, DNS settings, and SSL certificates.
- Monitor website uptime and performance, addressing any issues promptly.
- Configure and manage Microsoft 365.

03 EDUCATION

Feb 2021 — Dec 2023

Walter Sisulu University

Diploma in Information and Communication Technology

- Developed comprehensive skills in troubleshooting hardware and software issues, network configurations, and system maintenance.
- Acquired knowledge of IT service management principles and methodologies(ITIL).
- Hands-on experience in deploying and supporting IT infrastructure, including servers, workstations, and peripherals.
- Proficient in diagnosing and resolving technical problems efficiently to minimize downtime.
- Familiarity with industry-standard software applications and tools for IT support.
- Comprehensive introduction to fundamental programming concepts and methodologies.

Jan 2020 — Dec 2020

Inkosi Justice nxumalo technical high school
National Senior Certificate

04 SKILLS

Microsoft Office

Leadership Skills

Multitasking Skills

Problem Solving Skills

Time Management Skills

Interpersonal Communication Skills

Excellent Work Ethic

Advanced Technology Skills

Teamwork Skills

Honesty and Integrity

Motivated Attitude

05 COURSES

Oct 2022 — Jan 2023

Javascript data structures and algorithms at freecodecamp

Feb 2022 — Jun 2022

responsive web design at freecodecamp

Mar 2021 — Dec 2021

IT essentials at Cisco academy

Feb 2022 — Nov 2023

Data and communication networks at Cisco academy

06 REFERENCES

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07 INTERNSHIPS